



QUALITY ASSURANCE PROGRAMME



Hazards & Visual Awareness

“Making the Invisible Visible”



What is the Quality Assurance Service?

“Making the Invisible Visible”

Disinfection cleaning and infection control in the workplace is the norm for Alliance Cleaning. However, associated with a clean and hygienic environment, there are other environmental safety factors which are not visible to the naked eye which have to be considered and measured.

Alliance is an ISO 9001 2015 accredited organisation. As part of our Quality System, we have a Quality Assurance team. This team, or part of our Quality Management, focuses on providing confidence that quality requirements will be fulfilled. Our Quality Assurance team will audit service level and compliance to Health and Safety. The

confidence provided by Quality Assurance is twofold: internally to management and externally to customers, government agencies, regulators, certifiers and third parties.

Our Quality Assurance Manager will visit your premises at least once a quarter to carry out QA audits and carry several value tests within your building using legally recognised **i-know™** measuring tools among others. These tests will create measures and reports illustrating to the customer any areas of concern within your building which are not visible: **“Making the invisible visible!”**

What is the Quality Assurance Service?

Features



Floor Slip Testing



Health & Safety Compliance



Chemical pH Level Measuring



Indoor Air Quality



ATP Swab Testing



TDS Water Testing





i-know™

Key Benefits



Faster

Quickly monitor how clean a surface is, improving the consistency of cleanliness in the workplace.



Safer

The slip alert tool can help you to prevent slip accidents and serious injuries in your workplace.



Cleaner

Get more insights in the cleaning process, making future cleaning operations more efficient.



Better

Objective feedback from monitored data will make future cleaning operations more efficient & cleaner.

Tests & Measures

Slip Alert

“Each year, slips, trips and falls are the single biggest type of accident in the workplace, injuring over 180,000 employees and costing employers over £500 million”, according to the UK HSE.

Accidents in the workplace

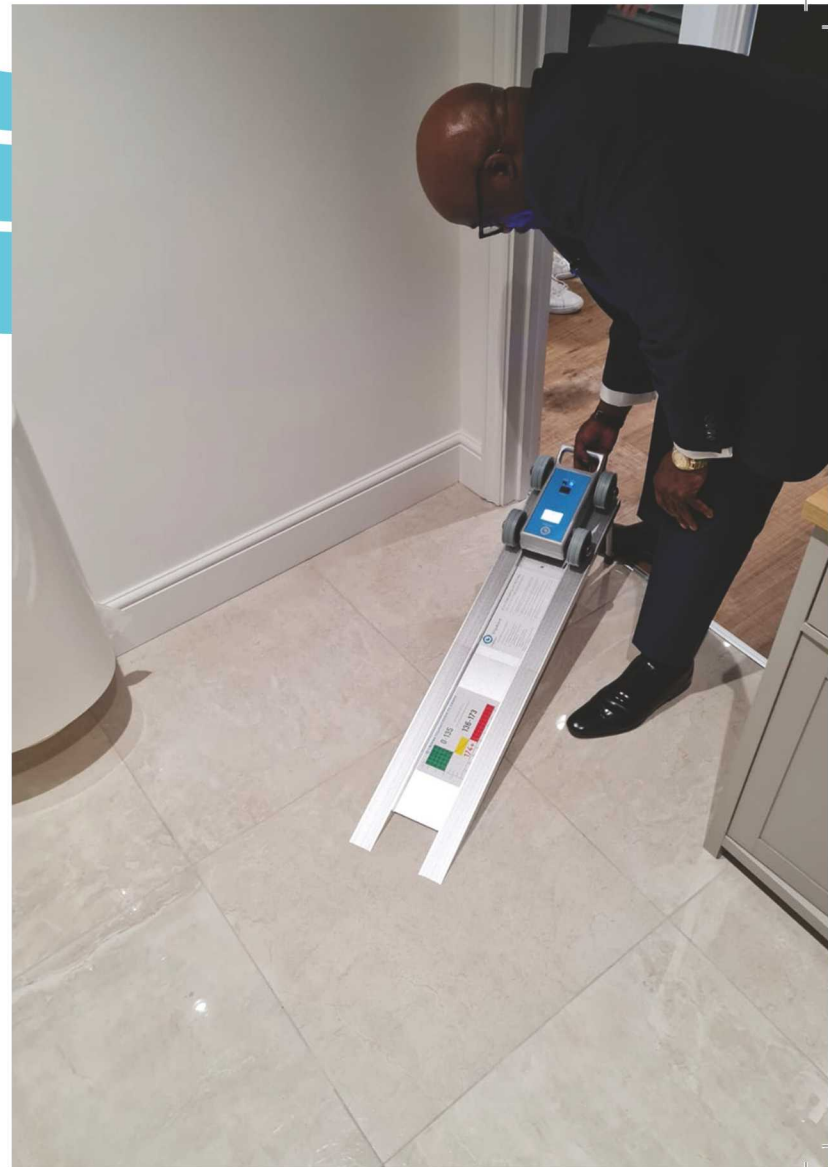
is a massive issue, control measures are key to any facility. Our team and equipment will measure how slippery your floors are when dry and when wet.

Our slip testing reports will demonstrate your compliance with Health and Safety.

Surface Gloss Testing

Manufacturers have recommendations on how to maintain and test your floor coverings to confirm the gloss/shine suitable to surface type.

Our gloss meter will check the appearance and glossiness of the floor.





Tests & Measures

Surface Hygiene Level Tests

ATP (Adenosine Triphosphate) is the energy molecule found in all living things, making it a perfect indicator when trying to determine if a surface is clean or not and to ensure biofilms are not developing on the surface that affect hygiene levels.

As part of the Alliance Ecosystem Cleaning service, we monitor cleanliness with periodic ATP tests to quickly check if surfaces have been cleaned thoroughly. Our Quality Assurance Manager will generate hygiene data,

which will be sent to you as a report for you to access and file.

We believe it is important to establish cleaning trends in the workplace in order to monitor and demonstrate the effectiveness of our daily cleaning service and the schedule we have in place. This can also give you peace of mind to know that we are regularly monitoring the cleanliness in your workplace and will have a positive impact on your staff, who will feel comfortable to come into the office.

Tests & Measures

PH Level Testing



Our PH device measures varying degrees of acidity or alkalinity of our cleaning agents and your water quality too, in simple, numeric terms, with 0 being the most acidic and 14 being the most alkaline.

We shall monitor the on-site chemicals used in cleaning to ensure they are being used in line with the manufacturers recommended PH levels.

TDS Measurement

How safe is your drinking water? TDS is a measure of the dissolved combined content of inorganic and organic substances present in a liquid form. Generally the TDS level between 50-150ppm is fair but 300-500ppm is poor and not good for drinking.

We can test your tap water to measure the hardness and softness and also confirm the suitability of the human consumption of the tap water. According to WHO, water with a TDS level of 1,000 or above is not recommended for drinking.



Tests & Measures

Indoor Air Quality Testing

Multiple studies have demonstrated that viruses and harmful particles are released during exhalation, talking, & coughing in micro droplets small enough to remain aloft in the air. These can then circulate through the air ventilation system & therefore spread amongst your staff.

Did you know that indoor air quality can be 5–10 times worse than outdoor air quality? Not something to take lightly, considering that we spend on average 90% of our time indoors. Poor indoor air quality can result in allergic reactions, asthma attacks, and virus transmission.

As part of our service, we use a high-end air quality meter to monitor the air in your workplace. This measures five main factors that influence our indoor environment: VOCs, particulate matter 2.5, CO2 levels, humidity and temperature. This will then generate data to determine the quality and safety of the indoor air in your workplace.

Through our additional services such as electrostatic spraying and fogging, we can provide safe treatments to improve the overall quality of the air in your workplace.





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Keep your workplace and staff safe with the
Alliance **Quality Assurance** service

“Making the Invisible Visible”

